Darien Telephone Company

SMART CALLING FEATURES

Simple Codes. Smarter Calling.

These easy star codes let you control your calls, voicemail, and availability.

CALL FORWARDING

*41 + Number – **Forward call when busy**
*42 + Number – **Forward call when no answer**
*72 + Number – **Always forward call**
*73 + Number – **Turn call forwarding off**

VOICEMAIL & CALL TOOLS

00 + Extension – **Send a call directly to voicemail**
5001 – **Access your voicemail:** *enter your password, or dial the direct number. Once you hear the greeting, press * and then enter your password.*
5000 – **Access another voicemail (PIN required)**
*69 – **Return the last call received**

Voicemail Options:

1 – Listen to new Messages
- 2 – Repeat Message
- 3 – Forward Message
- 4 – Delete Message
- 5 – Next Message

2 – *S*aved Messages
- 2 – Repeat Message
- 3 – Forward Message
- 4 – Delete Message
- 5 – Next Message

3 – Send Message
- 1 – Send
- 2 – Broadcast
- 3 – Group

4 – Call Forwarding
- 1 – DND
- 2 – Set Destination
- 3 – Set Forwarding on or off
- 4 – Forward to number you are calling from

5 – Options
- 1 – Change Password
- 2 – Record Name

6 – Change Greeting
- 1 – Record Greeting
- 2 – Review Greeting
- 3 – Select Greeting

DO NOT DISTURB & PRIVACY

*67 + Number – **Call anonymously**
*77 – **Block anonymous calls**
*78 – **Turn on Do Not Disturb**
*79 – **Turn off Do Not Disturb**
*87 – **Allow anonymous calls again**

OFFICE & TEAM FEATURES

07 + Extension – **Pick up a specific extension**
08 + Extension – **Intercom another extension**
*39 – **Pick up a ringing call from another phone**
*44 – **Hot desk login**
*45 – **Hot desk logout**
*51 – **Log in to call queues**
*52 – **Log out of call queues**

CALL RECORDING

*98 – **Start Recording**
*99 – **Stop Recording**
*75 – **Pause Recording**
*76 – **Resume Recording**

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